ALL ABOUT YOU!

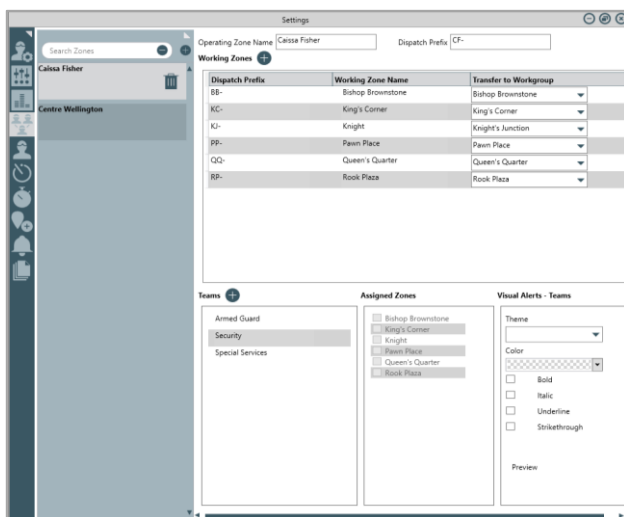## 8TH ANNUAL PERSPECTIVE USERS' CONFERENCE
MARCH 1- 2 , 2016

PERSPECTIVE:
powered by **RESOLVER**

Dispatch 5.0 – Advanced Features

Zones and Teams

Creating zones and teams allow for areas of work to be clearly established, while also allowing multiple groups to share areas of responsibility, if necessary. A master operating zone might represent the main campus or a geographic area of responsibility. Work zones are linked to your Perspective workgroups and let you assign officers to specific areas in the operating zone, while also being on hand to respond to additional areas as needed. Teams are now assigned as the officer is brought on duty, but can be easily changed as shift responsibilities or primary duties change.
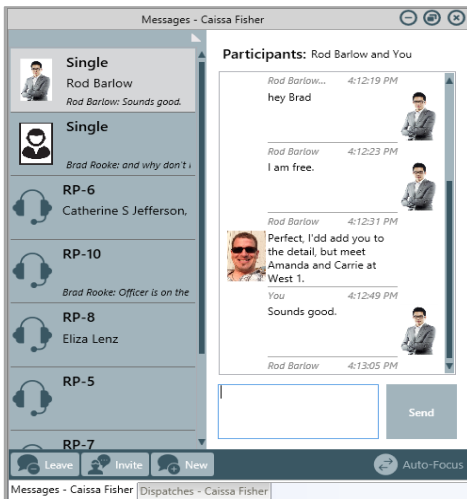

Templates

In 5.0, an administrator can create templates for common dispatches. Dispatchers can search for the template by name or code and once selected, the fields from the template will automatically populate the new dispatch. The information entered into a new dispatch from a template can be edited by the dispatcher if needed.

Messages

Messaging is available for any dispatch, acting as both activity notes and a two-way communication between dispatchers and on-duty officers who are using Dispatch Mobile. The messages screen can be docked or hidden until needed. When a new dispatch is created, a conversation is automatically created and labelled with the dispatch number. Once an officer (or officers) is assigned to a dispatch, he or she is automatically brought into that conversation.

Dispatchers can also engage in personal conversations with officers when a non-dispatch exchange of information is required by creating a new conversation and inviting other users to join. Personal conversations don't display a dispatch number, making them easy to distinguish from dispatch conversations.

Scheduled Dispatches

The scheduling feature allows users to schedule planned dispatches or dispatches that occur regularly and lets you add a schedule, time zones, and time parameters, including a daily frequency and recurrence.

Maps & Locations

The map displays the locations of current dispatches and officers. Hovering over a pin on the map will display a list of the activities and officers currently at that location. With the auto-focus feature enabled, the map will focus on the area of a selected dispatch or officer.