

ALL ABOUT YOU!

8TH ANNUAL PERSPECTIVE USERS' CONFERENCE

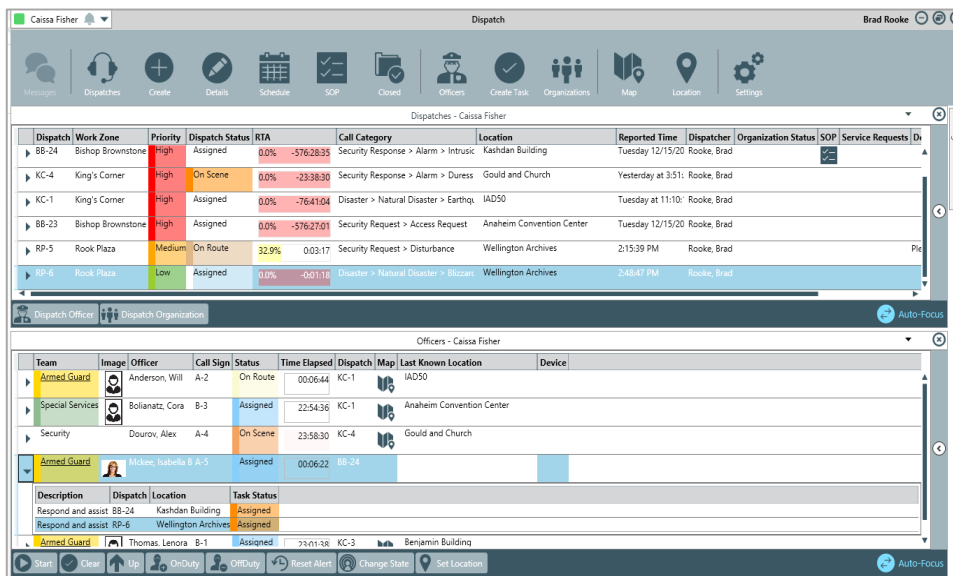
MARCH 1- 2 , 2016

PERSPECTIVE 
powered by **RESOLVER**

Dispatch 5.0 – User Basics

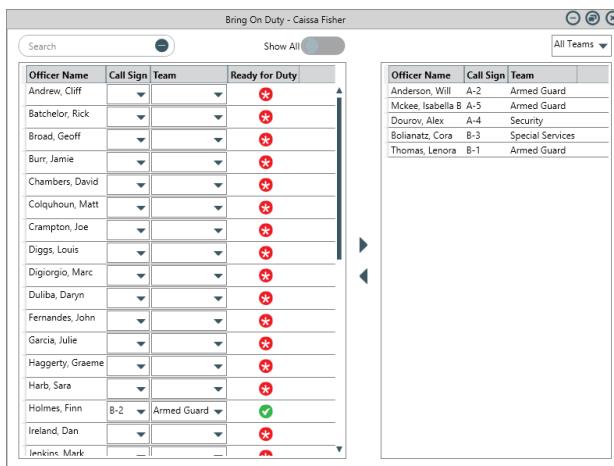
The Main Dispatch Screen

Though the design has changed, Dispatch 5.0 has kept the multi-level functionality of DispatchLog, while improving the user interface and experience.



The Officers Panel

The Officers panel displays key information about your on duty officers and offers a number of functions, such as resetting an alert or changing an officer's state. You can also bring officers on and off duty, either individually or in groups, and select their call sign and team.



Creating a Dispatch

To create a dispatch, simply click the Create icon in the ribbon, enter the dispatch information, such as category, location, and priority then click Create. From here, you can also create tasks, add a description or notes, or select an indoor location point. This window can be left open to progressively create dispatches or it can be closed and reopened as needed.

Work Zone
Rook Plaza

Template
Search templates

Call Category
Vehicle Lock Out

General Assistance

GA04 Vehicle Lock Out

Priority
Low

Call Source
In Person

Initiated By Person
Skye, Smith

Contact Number
555-1212

+ Add Officer Tasks

+ Create

Location
Qual Building
53 Shuter Street, Toronto,
Toronto, Ontario, Canada, M5B 3C

Description
Patron locked out of vehicle

Initial Notes

Dispatch Details

To view dispatch details, click the Details icon in the ribbon. From here, you can add information like involvements and service requests as well as view the dispatch in its present state, including the RTA status and tasks.

RP-5 - Wednesday January 13 2016
2:32 PM

Work Zone: Rook Plaza
Call Entered By: Rooke, Brad
Dispatcher: Search persons

New 31.6% Unassigned Assigned On Route On Scene Cleared
0:12:10

Call Category
Vehicle Lock Out

General Assistance

GA04 Vehicle Lock Out

Priority
Low

Call Source
In Person

Initiated By Person
Smith, Skye

Contact Number
555-1212

Location
Qual Building
53 Shuter Street, Toronto,
Toronto, Ontario, Canada, M5B 3C

Description

Auto-Focus