ALL ABOUT YOU!

8TH ANNUAL PERSPECTIVE USERS' CONFERENCE

MARCH 1- 2 , 2016

PERSPECTIVE:
powered by RESOLVER

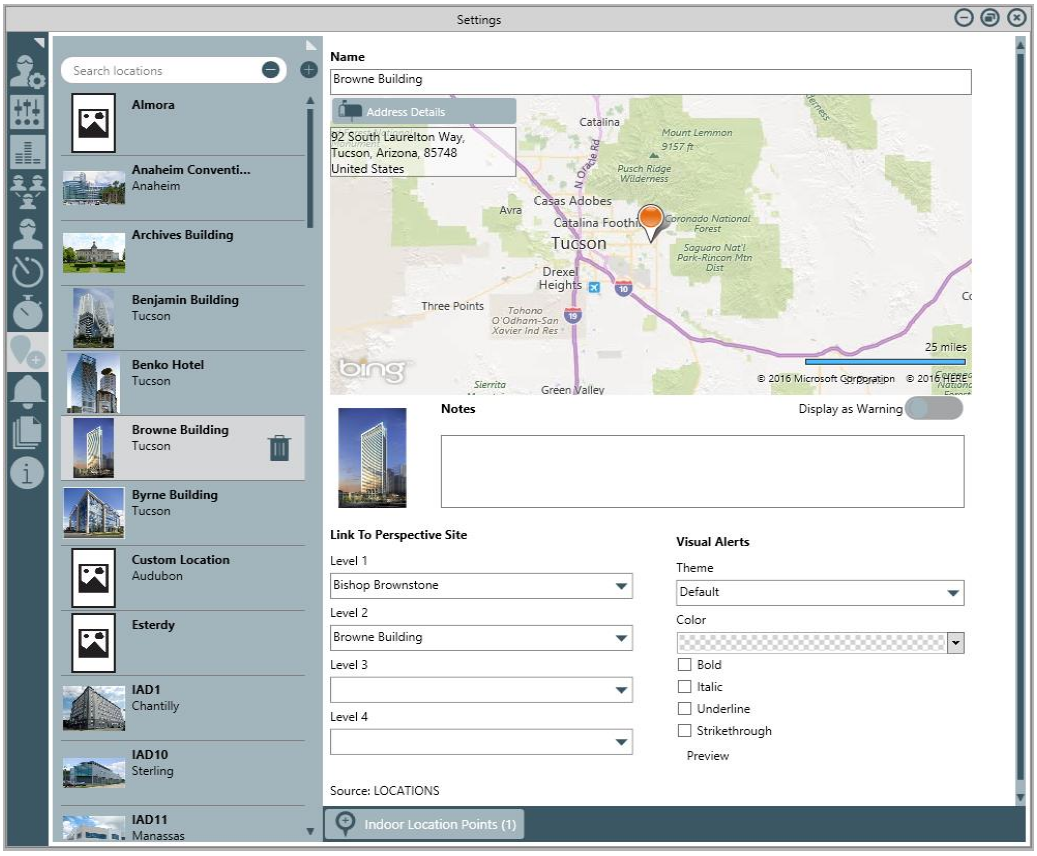
Dispatch 5.0 – Administration

Dispatch Users

Unlike previous versions, a Person record and user account must first be created in Perspective Administration before you can create an account in Dispatch. Dispatch account types include Dispatch/Officer, Administrator, or Reviewer. Users with Reviewer privileges have read-only access to the application.

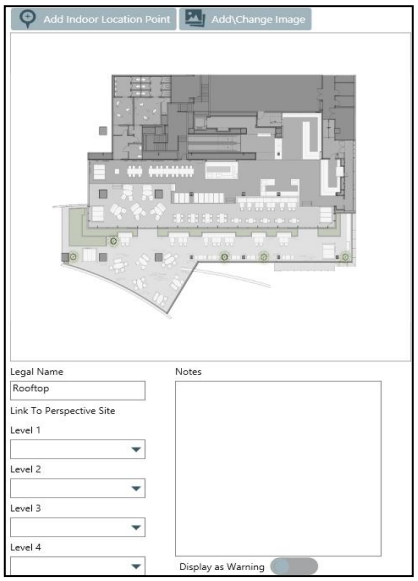
Locations

Locations now allow you to upload images, such as a photograph, floor plan, or blueprint of a location to provide visual references for your dispatchers and officers in the field. This information can then be analyzed further once a dispatch is closed and moved to Perspective as an activity.



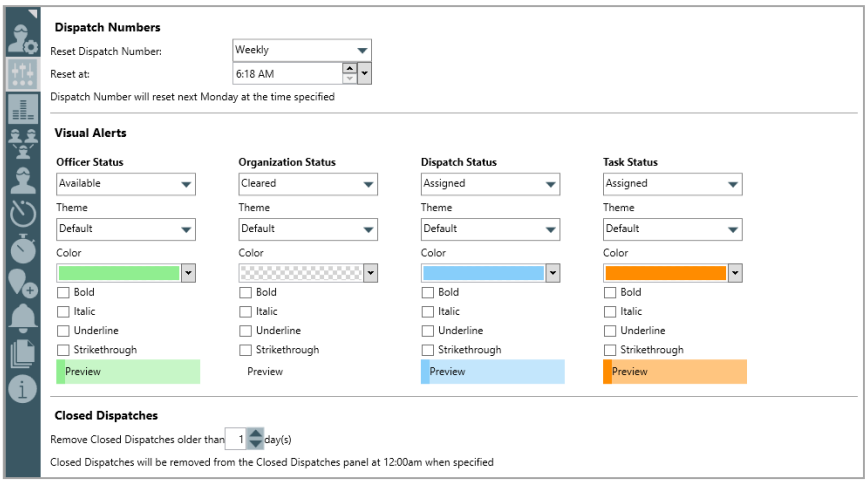
Indoor Location Points

Indoor location points can be created to identify exact locations and provide visual cues for your dispatchers and officers with images such as photos, maps, and floor plans. Indoor location points are created within a larger location and can be associated with your Perspective sites.



Additional Features

Dispatch numbers can be reset at a specific time and frequency and you can configure how long closed dispatch records are kept in the Closed Dispatches panel. You can also create visual alerts on the default or High Contract theme, create dispatch templates, organize your security personnel into zones and teams, adjust the names and order of dispatch priorities, and much more.


Dispatch Numbers
Reset Dispatch Number:
Weekly
Reset at:
6:18 AM
Dispatch Number will reset next Monday at the time specified
Visual Alerts
Officer Status
Available
Theme
Default
Color
Bold
Italic
Underline
Strikethrough
Preview
Organization Status
Cleared
Theme
Default
Color
Bold
Italic
Underline
Strikethrough
Preview
Dispatch Status
Assigned
Theme
Default
Color
Bold
Italic
Underline
Strikethrough
Preview
Task Status
Assigned
Theme
Default
Color
Bold
Italic
Underline
Strikethrough
Preview
Closed Dispatches
Remove Closed Dispatches older than 1 day(s)
Closed Dispatches will be removed from the Closed Dispatches panel at 12:00am when specified