

RESOLVER

WHAT'S NEW IN PERSPECTIVE VERSION 5.0?



Perspective Version 5.0 includes an all-new separately managed Dispatch application, custom dashboard application, Perspective launch page, and several customer requested Perspective enhancements.

NEW CUSTOM DASHBOARD APPLICATION

IMPROVE TEAM AWARENESS AND PERFORMANCE



Custom Dashboard

The new Dashboard application is a fully customizable tool that interacts with data in Perspective, presenting key data and metrics about your organization that you can keep open and monitor at all times while you work.

The Dashboard application contains a number of widgets including a Key Performance Indicator (KPI) widget, which helps you keep track of important security objectives, a Charting widget which presents key incident and activity data, and a Web widget which displays external web pages or other external social media and RSS feeds.

WHAT'S NEW IN PERSPECTIVE

VERSION 5.0



New Perspective Launch Page

NEW LAUNCH PAGE

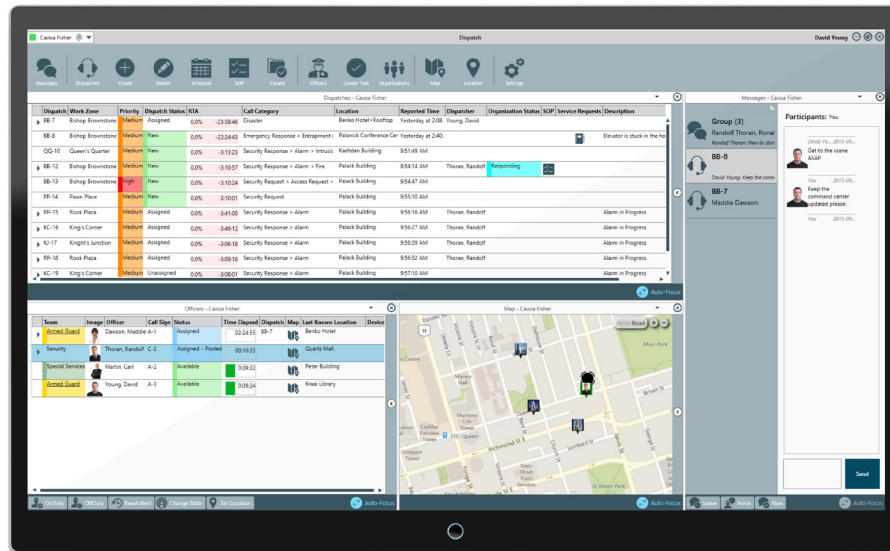
Launch Perspective, new Dispatch, the Perspective Portal, and the new custom Dashboard application directly from the new Perspective launch page. You can continue to launch DispatchLog within Perspective until you are ready to set up the new Dispatch application. For more information, please contact us.

NEW DISPATCH APPLICATION

Users of the Security Operations Center (SOC) and Enterprise Incident Management (EIM) editions of Perspective will receive an all-new separately managed Dispatch application with version 5.0.

Take your security operation center to the next level with the new Perspective Dispatch application. Dispatch provides all the functionality of DispatchLog in a separately managed application ideal for mission critical operation centers. Like DispatchLog, activity data is transferred into Perspective, but RTAs, visual alerts, teams, scheduled dispatches, activity locations, and officer and dispatcher account settings are now configured entirely in Dispatch. New features include officer and organization tasks, templates, maps, operational zones and work zones, and a streamlined layout that makes managing officers, tasks, and dispatches easier than ever. For more information on the new Dispatch, visit the Resolver Support site at <https://support.resolver.com>.

In order to use the all new Dispatch application, configuration and set up is required. DispatchLog is still included within Perspective. You can continue to use DispatchLog until you are ready to migrate your team to the new Dispatch application. Please contact us for more information.



Dispatch screen in list view

INTUITIVE INTERFACE & DASHBOARD



Gain a clear picture of response resources with geo maps, building floor plans, location alert notices, and live officer location tracking for quicker resource assessment and reduced response time.



SCHEDULED DISPATCHES

Pre-schedule routine dispatches so that you can be confident that planned patrols are always completed and documented on-time.



DISPATCH TEMPLATES

Create custom templates that automatically populate a new dispatch with your organization's requirements and procedures, ensuring your dispatchers respond quicker and always follow procedure correctly.



OFFICER MOBILE APP

Connect officers directly to your dispatchers with the Perspective Officer Mobile app and enable your officers to respond to critical incident events faster, follow procedure with ease, and increase incident report details. The Perspective Officer Mobile app will be released to the app store for iOS and Android devices in spring 2016. For details and pricing, please contact us.

PERSPECTIVE ENHANCEMENTS



SEARCH FOR USERS BY USER NAME

Administrators can now search for users by their Perspective logon ID or Windows logon ID.



LOCKED ACCOUNT FILTERING

Enhance user list reports to allow filtering of locked (inactive) accounts: The user list report now has an Active column that indicates whether or not a user is locked. Active users can also be separated from locked users in the report by selecting the new Active Group By option.



PROVIDE CALL CATEGORY LIST STANDARD REPORT

A Call Category Hierarchy report is now available under Lookups in Reports.



NEW MINIMUM PASSWORD LENGTH

The minimum password length for Perspective accounts has changed from 3 characters to 6. The 6-character minimum will be enforced on existing users once those users are prompted to change their passwords.



RESET LOCKED ACCOUNTS

In Account Policies, administrators can now view a list of users who are locked out of Perspective after exceeding the permitted number of unsuccessful logon attempts. Admins can also now reset locked accounts so the users can log in without waiting for 30 minutes.

Want to learn more? *Let's talk.*

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