RiskVision 9.7 Install Checklist

# INSTRUCTIONS

Mark your selections below to confirm that the listed items meet or exceed the system requirements. Once complete, submit the form to [Resolver Support](https://support.resolver.com/hc/en-ca/articles/207930206-Resolver-Support-Contact-Information) to receive the download link for the 9.7 install.

# SYSTEM REQUIREMENTS

|  |  |
| --- | --- |
| Single Server Environment | Multi-Server Environment |
| 8 x CPU Cores  16 GB System Memory | Check here if you would like assistance with hardware configuration for multi-server environments.   * Database can be installed on any OS. |
| Minimum 100 GB **Free** Diskspace in Raid 1, 5, or 10 on database server  Supported Windows OS from list below (for application and services)  Uninterrupted Power Source (UPS) **STRONGLY** Recommended | |

# OPEN PORTS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Server | Port | Single Server | Multi Server | Notes |
| Apache | TCP/80 |  |  | Open to the world (optional) |
| TCP/443 |  |  | Open to the world |
| Tomcat | TCP/8009 |  |  | Open to the Apache server |
| JasperReports Server | TCP/8409 |
| MySQL | TCP/3306 |  |  | Open to the Tomcat server |
| Oracle | TCP/1521 |

# REQUIRED FILES

|  |  |  |  |
| --- | --- | --- | --- |
| File | MySQL | Oracle | Source |
| riskvision.license |  |  | Support  *\* Provided after submitting this form* |
| RiskVisionApplicationServerInstallation.exe |  |  |
| Riskvision-part1.zip |  |  |
| Riskvision-part2.zip |  |  |
| Riskvision-part3.zip |  |  |
| jce\_policy-8.zip |  |  | [Link](http://www.oracle.com/technetwork/java/javase/downloads/jce8-download-2133166.html) |
| mysql-5.7.35-winx64.zip |  |  | [Link](https://downloads.mysql.com/archives/get/p/23/file/mysql-5.7.35-winx64.zip) |
| mysql-connector-java-5.1.39.zip |  |  | [Link](https://downloads.mysql.com/archives/get/p/3/file/mysql-connector-java-5.1.39.zip) |

Files must be copied to a temporary directory on **any** server where the database server, Apache Web Server, Tomcat Application Server, and RiskVision Job Manager will be installed.

# SUPPORTED SOFTWARE VERSIONS

|  |  |
| --- | --- |
| Operating System | Microsoft Windows Server® 2019   * *Report Server (Jasper) only supports 64-bit Windows OS* |
| Database Server  (Check only one) | MySQL 5.7.35 (installed by the RiskVision installer)  Oracle (Server AND Client side) 12.2.0.1.0   * *Oracle must be installed* ***PRIOR*** *to RiskVision* installation |
| Browser Support | Microsoft Internet Explorer 11, Mozilla Firefox®, Google Chrome, and Microsoft Edge   * *Internet Explorer version 8 and Internet Explorer Compatibility mode are NOT supported* |

# PREPARING FOR AN INSTALL

### ENVRIONMENTAL ITEMS

No versions of Java, MySQL, Tomcat, or Apache can be installed on the target system.

Other web servers on the host (such as IIS) cannot run on ports 80 or 443.

UAC should be set to the lowest setting or disabled.

EDIT Permissions must be enabled on the Server installation directory (the default path is *%AGILIANCE\_HOME% or %SERVER%)*.

Run the installer as a user with Administrator privileges, or use “**Run as Administrator**.”

### OPTIONAL COMPONENTS

RiskVision Connector Manager – Support will provide download and installation instructions.

Jaspersoft Studio Professional – Installed separately and provided by support.

# ACKNOWLEDGEMENT SUMMARY

### I/WE HAVE

Access the [RiskVision 9.7 Install Guide](http://riskvision.knowledgeowl.com/help/riskvision-installation-and-configuration-guide).

Downloaded applicable external installation files (MySQL, Oracle, JCE).

Reviewed the “Preparing for an Install” checklist above.

Saved a local copy of this checklist to reference prior to running the install.

If using an Oracle Database, the database must be installed before running the install.

# CONTACT INFORMATION

**NAME:** Click or tap here to enter text.

**ORGANIZATION:** Click or tap here to enter text.

**EMAIL ADDRESS:** Click or tap here to enter text.

# CUSTOMER COMMENTS

Click or tap here to enter text.