RiskVision 9.6 Install Checklist

# INSTRUCTIONS

Mark your selections below to confirm that the listed items meet or exceed the system requirements. Once complete, submit the form to [Resolver Support](https://support.resolver.com/hc/en-ca/articles/207930206-Resolver-Support-Contact-Information) to receive the download link for the 9.6 install.

# SYSTEM REQUIREMENTS

|  |  |
| --- | --- |
| Single Server Environment | Multi-Server Environment |
| [ ] 8 x CPU Cores[ ] 16 GB System Memory | [ ] Check here if you would like assistance with hardware configuration for multi-server environments.* Database can be installed on any OS.
 |
| [ ] Minimum 100 GB **Free** Diskspace in Raid 1, 5, or 10 on database server[ ] Supported Windows OS from list below (for application and services)[ ] Uninterrupted Power Source (UPS) **STRONGLY** Recommended |

# OPEN PORTS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Server | Port | Single Server | Multi Server | Notes |
| Apache | TCP/80 |  |  | Open to the world (optional) |
| TCP/443 |  |  | Open to the world |
| Tomcat | TCP/8009 |  |  | Open to the Apache server |
| JasperReports Server | TCP/8409 |
| MySQL | TCP/3306 |  |  | Open to the Tomcat server |
| Oracle | TCP/1521 |

# REQUIRED FILES

|  |  |  |  |
| --- | --- | --- | --- |
| File | MySQL | Oracle | Source |
| riskvision.license |  |  | Support *\* Provided after submitting this form* |
| RiskVisionApplicationServerInstallation.exe |  |  |
| Riskvision-part1.zip |  |  |
| Riskvision-part2.zip |  |  |
| Riskvision-part3.zip |  |  |
| jce\_policy-8.zip |  |  | [Link](http://www.oracle.com/technetwork/java/javase/downloads/jce8-download-2133166.html) |
| mysql-5.7.32-winx64.zip |  |  | [Link](https://downloads.mysql.com/archives/get/p/23/file/mysql-5.7.32-winx64.zip) |
| mysql-connector-java-5.1.39.zip |  |  | [Link](https://downloads.mysql.com/archives/get/p/3/file/mysql-connector-java-5.1.39.zip) |

[ ] Files must be copied to a temporary directory on **any** server where the database server, Apache Web Server, Tomcat Application Server, and RiskVision Job Manager will be installed.

# SUPPORTED SOFTWARE VERSIONS

|  |  |
| --- | --- |
| Operating System | [ ] Microsoft® Windows Server 2012 R2 Standard x64, Windows Server 2016* *Report Server (Jasper) only supports 64-bit Windows OS*
 |
| Database Server(Check only one) | [ ] MySQL 5.7.32 (installed by the RiskVision installer)[ ] Oracle (Server AND Client side) 12.2.0.1* *Oracle must be installed* ***PRIOR*** *to RiskVision* installation
 |
| Browser Support | [ ] Microsoft Internet Explorer 11, Mozilla Firefox®, Google Chrome, and Microsoft Edge* *Internet Explorer version 8 and Internet Explorer Compatibility mode are NOT supported*
 |

# PREPARING FOR AN INSTALL

### ENVRIONMENTAL ITEMS

[ ] No versions of Java, MySQL, Tomcat, or Apache can be installed on the target system.

[ ] Other web servers on the host (such as IIS) cannot run on ports 80 or 443.

[ ] UAC should be set to the lowest setting or disabled.

[ ] EDIT Permissions must be enabled on the Server installation directory (the default path is *%AGILIANCE\_HOME% or %SERVER%)*.

[ ] Run the installer as a user with Administrator privileges, or use “**Run as Administrator**.”

### OPTIONAL COMPONENTS

[ ] RiskVision Connector Manager – Support will provide download and installation instructions.

[ ] Jaspersoft Studio Professional – Installed separately and provided by support.

# ACKNOWLEDGEMENT SUMMARY

### I/WE HAVE

[ ] Downloaded the [RiskVision 9.6 Installation guide](https://support.resolver.com/hc/en-ca/sections/115001606666-User-Guides), or have access to the [online version](http://riskvision.knowledgeowl.com/help/riskvision-installation-and-configuration-guide).

[ ] Downloaded applicable external installation files (MySQL, Oracle, JCE).

[ ] Reviewed the “Preparing for an Install” checklist above.

[ ] Saved a local copy of this checklist to reference prior to running the install.

[ ] If using an Oracle Database, the database must be installed before running the install.

# CONTACT INFORMATION

**NAME:** Click or tap here to enter text.

**ORGANIZATION:** Click or tap here to enter text.

**EMAIL ADDRESS:** Click or tap here to enter text.

# CUSTOMER COMMENTS

Click or tap here to enter text.