Table of Contents

RiskVision System Requirements

The following hardware requirements represent the **minimum** system requirements to install Resolver RiskVision™ V. 9.6. These specifications are for planning purposes only. To learn about the recommended hardware and software for your environment, contact Resolver Support.

Hardware	Minimum
Total number of CPU cores	8
Memory	16 GB
Disk Space	At least 100 GB of free disk space

Resolver recommends increasing the RAM of the National Vulnerability Database Connector by at least 500 MB to accomodate the CPE Match Feed from RiskVision version 9.3 and higher.

Supported Third-Party Software

Product	Version
Operating System	Microsoft Windows Server® 2012 R2 Standard x64, Windows Server® 2016
Amazon Coretto (JDK)	1.8.0_275
Apache Tomcat	8.5.61
Apache Web Server	2.4.46
Apache OpenOffice	4.1.7
Jasper Reports Server	7.2
MySQL	5.7.32
Oracle	12.2.0.1
Web Browser	Microsoft Internet Explorer® 11, Microsoft Edge, Mozilla Firefox®, Google Chrome®
Adobe® Flash browser plug-in	Adobe® Flash Player, version 11 (optional)
Microsoft Visual C++	2013 x64 Redistributable - 12.0.30501, 2008 x64 Redistributable - 9.0.30729.6161 (Optional- to run Apache open office), C++ 2008 x86 Redistributable - 9.0.30729.6161, 2010 x86 Redistributable - 10.0.40219
Open SSL	1.0.2r

Users who wish to use Tomcat version 8.5.35 or above must update their RiskVision software to version 9.3 or higher.

JasperReports Server 7.2 comes with the following technologies:

Product	Version
PostgreSQL	10.5
Apache Tomcat	8.5.34
Oracle JDK 8	1.8.0_201

Welcome to RiskVision™

RiskVision is made up of several separately-licensed applications, such as the Vendor Risk Manager and Enterprise Risk Manager. These applications share a common user interface, called the console. Depending on your license, the list at the top of the console may not include all of the applications shown here. The Administration module is used to configure all installed applications.

The applications available in RiskVision.

When users log in, they can perform all available security risk and policy compliance management operations in the console, depending on their user permissions. After clicking on a module, users can bookmark specific pages, such as the Incident Manager.

Document Conventions

The following conventions are used to help the user identify certain types of information.

Convention	Usage
Bold	Command names, options, windows, and screen objects, such as buttons and links. For example, the **OK** button.
Italics	Variable information, wizard page names, and book titles.

Convention	Usage
bold	Command names, options, window, and screen objects such as buttons and links (for example, the **OK** button).
italics	Variable information, wizard page names, and book titles.
`monospace`	File names, attributes path names, and programs.

Terminology

JasperReports Server is a business intelligence product of Jaspersoft Corporation. It is integrated with RiskVision to compile data into a compact report. JasperReports Server will be referred to as either JasperReports Server or RiskVision Report Server.

Resolver Support and Professional Services

Resolver offers both Professional Services and Customer Support to assist customers at every stage of the application's lifecycle. This support includes the initial deployment, future expansion or migration, and ongoing use of the platform.

For customers looking to design and configure a tailored security risk and compliance management solution, Resolver Professional Services can help with installation and configuration, content development, automation options, process development, and report design. For more information or to inquire about a Resolver Professional Services engagement, please contact your Resolver Customer Support Representative.

Resolver Customer Support can assist the user with any product questions and resolve issues that may have occurred with the RiskVision deployment.

Resolver Technical Publications

If any additional information about the Resolver RiskVision is needed, the following additional documentation manuals and guides are available for customers to view:

RiskVision Installation and Configuration Guide

RiskVision Upgrade Guide

RiskVision Administrator's Guide

RiskVision Compliance Manager User's Guide

RiskVision Enterprise Risk Manager User's Guide

RiskVision Incident Manager User's Guide

RiskVision Policy Manager User's Guide

RiskVision Threat and Vulnerability Manager User's Guide

RiskVision Vendor Risk Manager User's Guide

RiskVision Questionnaire Responders Guide

RiskVision Analytics Guide

RiskVision Connector Reference Guides (provided for individual connectors installed in your environment)

These documents are available within RiskVision. In the RiskVision application, go to **Administration > Server Administration** and then click the **Documentation** tab.

Jaspersoft Documentation

Jaspersoft documentation is available on the Windows start menu:

- RiskVision Report Server - **Start** > **All Programs** > **RiskVision Report Server** > **JasperReports Server Documentation**

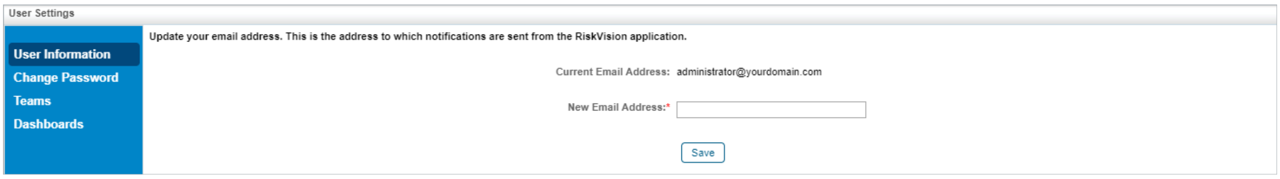
Resolver Customer Support Portal

For customer support for Resolver RiskVision, visit the Resolver Customer Portal, where you can access release notes, documentation, content packs, news and announcements, or create a ticket.

User Settings Overview

You can view and change your profile settings on the **User Settings** page, which can be accessed by clicking the **User Settings** link in the upper-right of every page.

From here, you can change your email address and password, view your teams, select a dashboard to display on the **Welcome** page, and delegate access to another user.



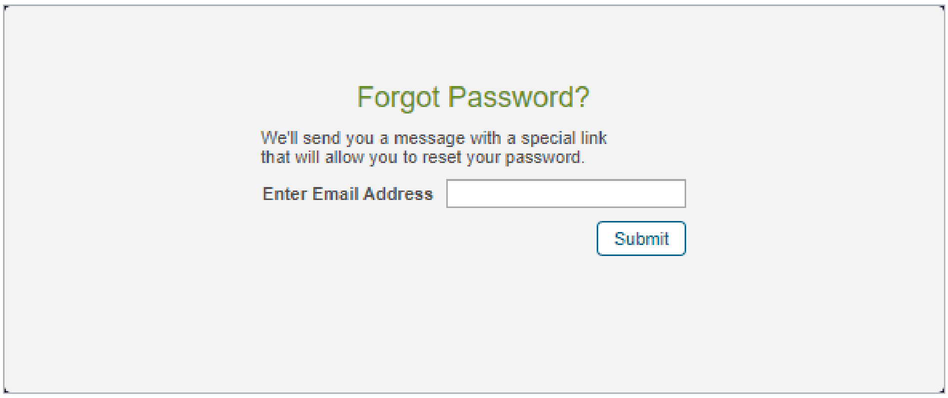
The User Settings page.

Reset Your Password

If you've forgotten your password, you can set a new one right away with no assistance required from your RiskVision administrator.

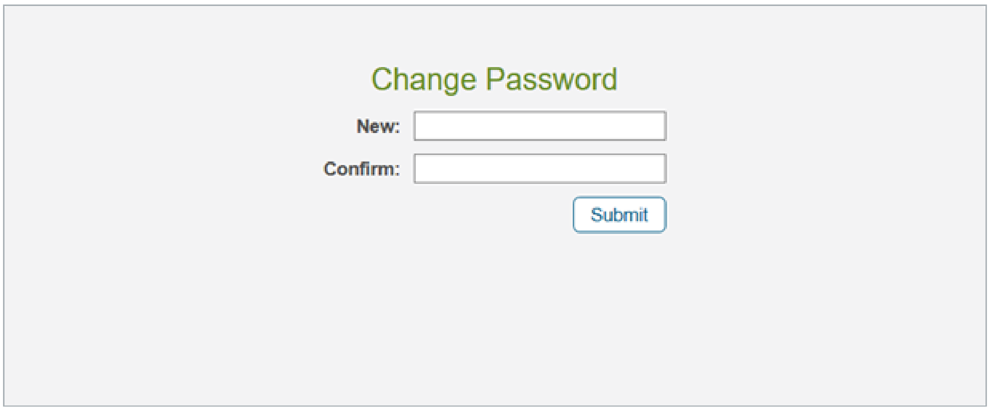
To reset your password:

1. Open the login page.
2. Click the **Forgot your Password** link.
3. Enter the email address that has been registered in the RiskVision Server in the **Enter Email Address** field.



The Forgot Password page.

4. Click **Submit**. An email containing the link to reset your password will be sent to your mail box.
5. Click the link in the email to open the **Change Password** page.



The Change Password page.

6. Enter a new password in the **New** and **Confirm** fields.
7. Click **Submit**.

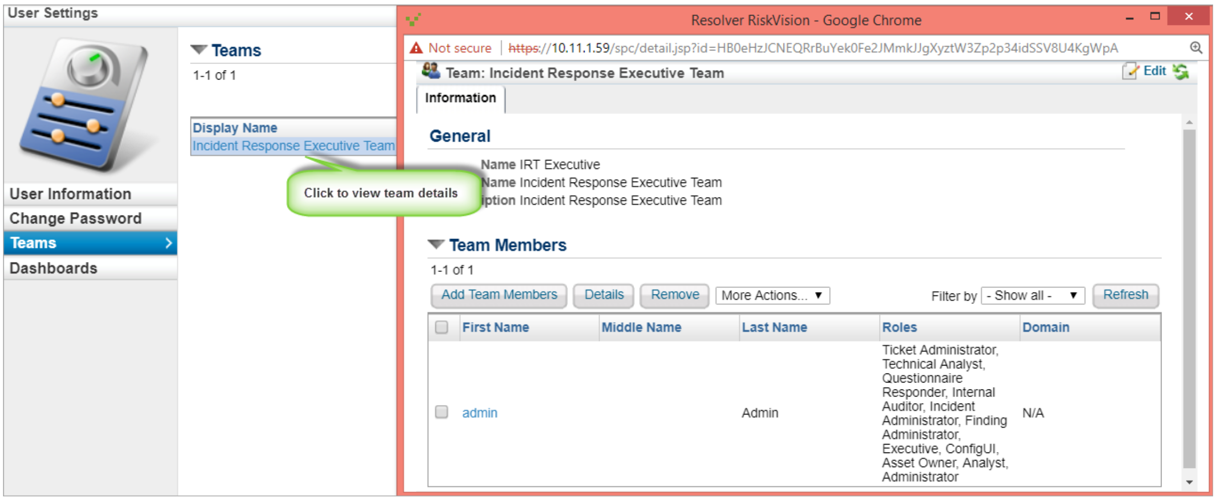
To log on with your new password, see Logging in With Your New Password.

Review Your Team

You often work in a team no matter what task you perform in the application. If you're handling multiple responsibilities, you may be associated with more than one team. Knowing the members of teams can help you pose questions to users who have worked on the same projects in the past, or who are currently working on similar projects in a different team.

To view your team:

1. Click **User Settings** in the upper right corner of the application, then click the **Teams** tab.



The Teams tab.

2. Click the display name of a team to view the other members of that team.

3. Click the first name of a user to view their teams. Depending on your role and permissions, you can add or remove members from a team, modify general settings of a user, or manage roles assigned to a user.

For information about roles and teams, see the RiskVision Administrator's Guide. For information about roles and teams, see Configuring a Role, Managing Teams and Creating Teams.

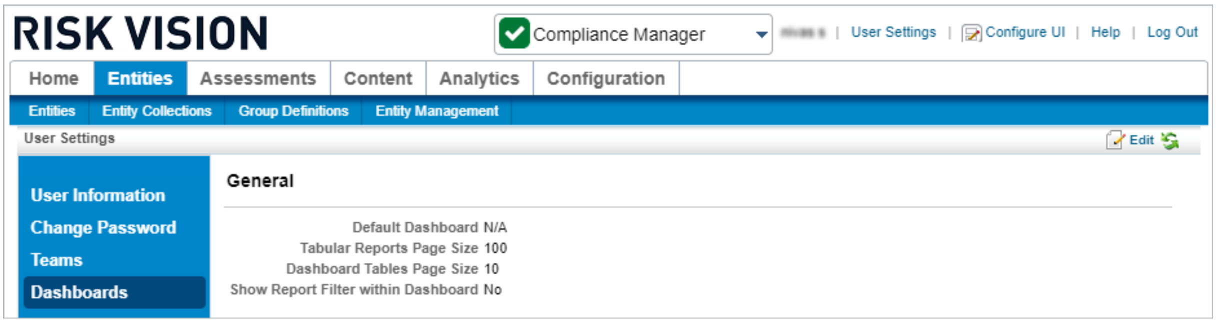
Select a Default Dashboard

Users can select a default dashboard or report to display on the **Welcome** page, allowing them to monitor, analyze, and review data and metrics relevant to them.

> Any default dashboards selected at the user-level will override role-level default dashboards. Role-level default dashboards override any system-wide default dashboards.

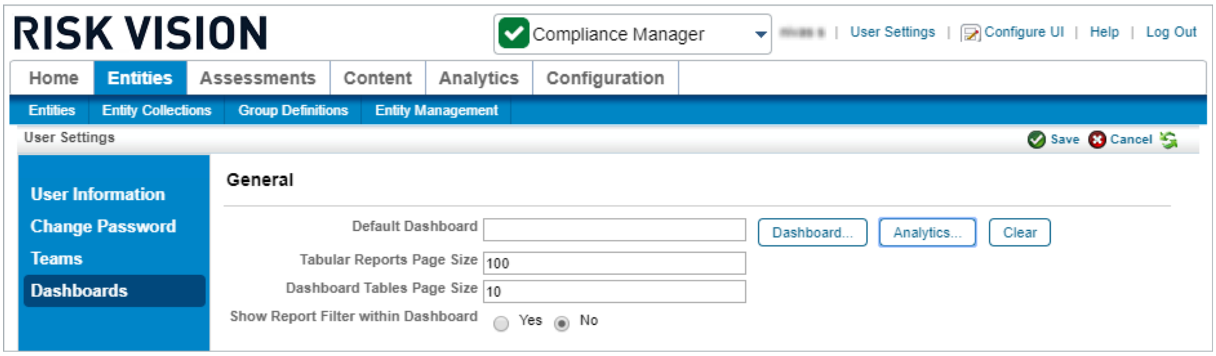
To select a default dashboard or report:

1. Click **User Settings** in the top-right of the page, then click **Dashboards**.



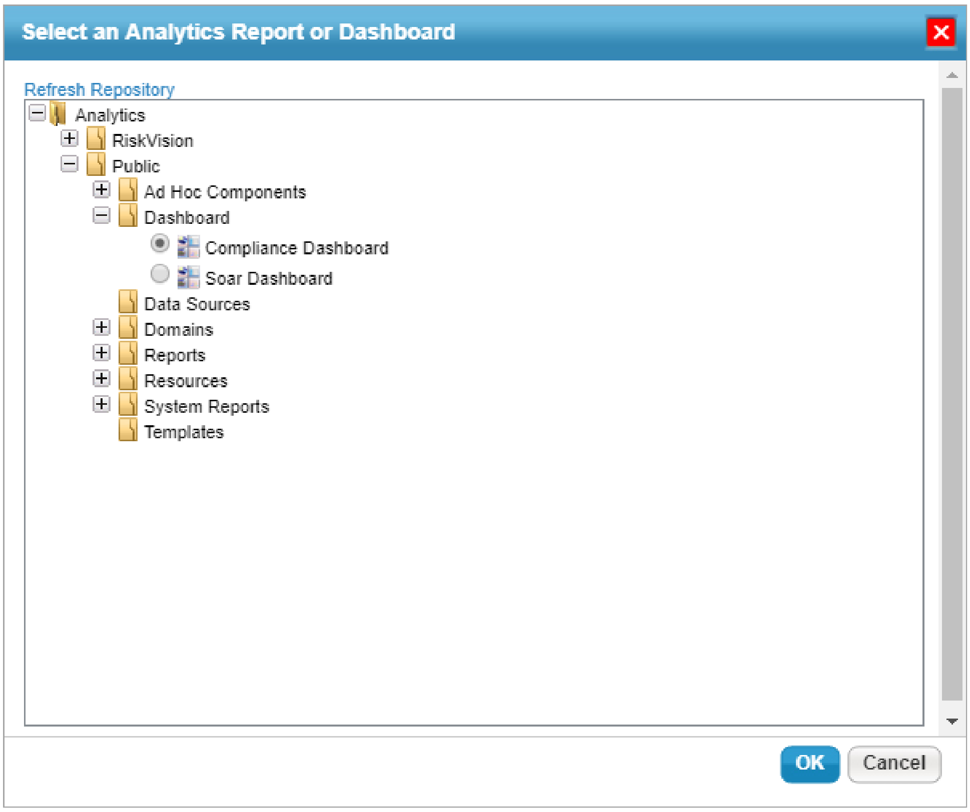
The Dashboards settings.

2. Click **Edit**.



The Dashboards settings after clicking Edit.

3. Click the **Analytics...** button beside the **Default Dashboard** field.
4. Click the **+** icon beside a folder in the tree to display sub-folders as needed.
5. Navigate to the location of the dashboard or report you wish to select, then click the radio button to select it. If the report was recently added and is not appearing in the tree, click **Refresh Repository** to load it.



The Select an Analytics Report or Dashboard window.

6. Click **OK**.
7. Click **Save** when finished or **Cancel** discard your changes.

Delegate to Another User

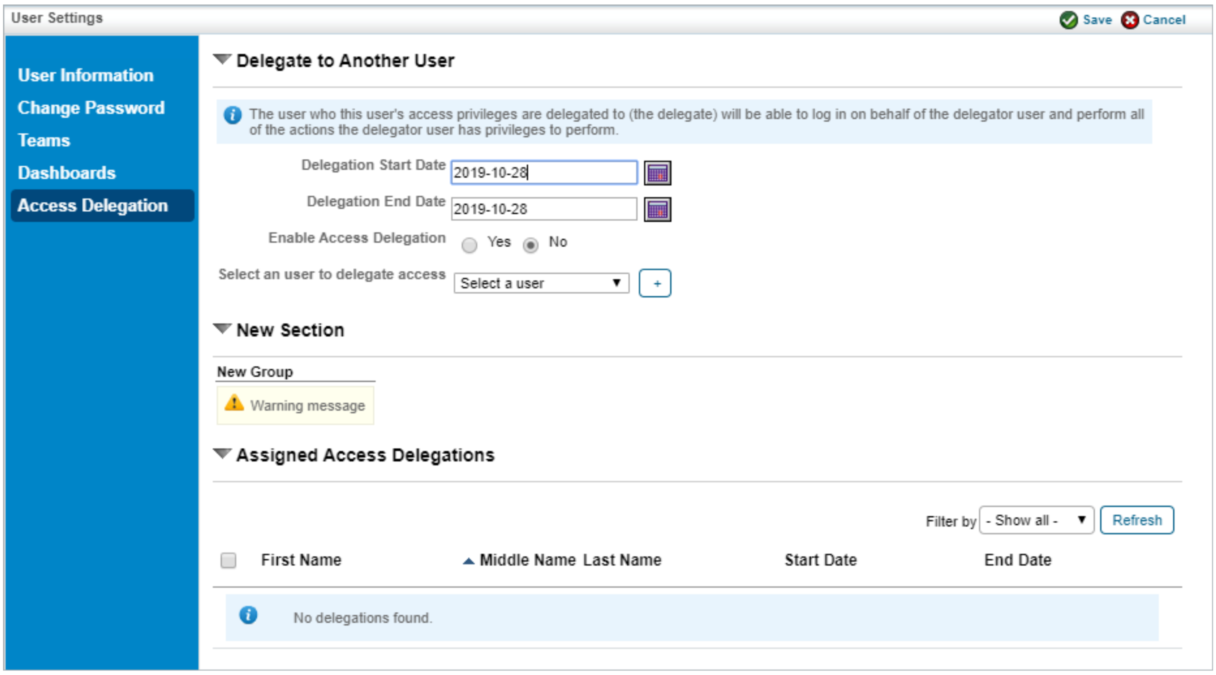
The access delegation feature allows you to take vacation while enabling others to complete your tasks when you are out of the office. Prior to the availability of this feature, you either had to provide your login credentials to another user to substitute for you while you were gone, which is not a secure practice, or your tasks would remain uncompleted. With this feature, workflows will no longer need to stall, and your other RiskVision-related responsibilities no longer need to remain unfinished because you are absent.

Note: To enable and manage delegations, you must have the System User Access Delegation permission.

To delegate your RiskVision user account:

1. Click **User Settings** at the upper right corner of the RiskVision application. The **User Information** tab appears.

2. Click the **Access Delegation** tab and click **Edit** at the upper right corner of **User Settings** page.



The Access Delegation tab.

3. Click **Yes** next to the **Enable Access Delegation** option.

4. Click the calendar icon associated with the **Delegation Start Date** field and select a date to specify when account delegation must start. If you do not set the **Delegation Start Date, your account will be delegated the moment after you save the settings.**

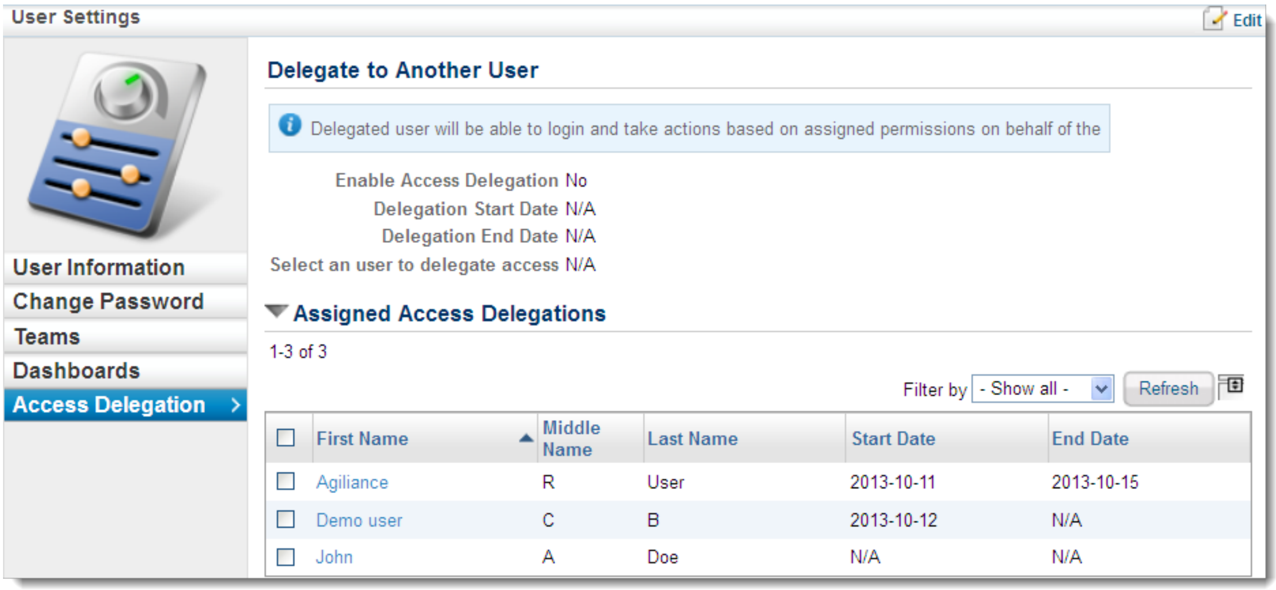
5. Click the calendar icon associated with the **Delegation End Date** field and select a future date to specify when the account delegation must end. You are permanently allowing the delegate to access to your account if no date is specified in the Delegation End Date field.

6. Select a user in the **Select a user to delegate access** drop-down list and click **Save** at the upper right corner of the **User Settings** page.

To read instructions for how to access the delegations and work on behalf of another user, see Logging in as Delegate.

Delegations From Multiple Users

Multiple users can delegate their accounts to you. When you log in, you will see a list of all of the users who have delegated their access to you in the dropdown list of users. You can also see which users have delegated their accounts to you, along with the date access was granted and the date it will expire, using the **Assigned Access Delegations** section in the **Access Delegation** tab.



Delegated user accounts in the Assigned Access Delegations section.