

# WRM Installation Checklist 9.7.5

PREREQUISITES	
<input type="checkbox"/>	FTS is installed and configured to enable <b>Search</b> .
<input type="checkbox"/>	MS Distributed Transaction Coordinator (DTC) is enabled.
<input type="checkbox"/>	Web Help is enabled to display correctly

INSTALL AND RUN THE UPGRADE SCRIPTS	
<input type="checkbox"/>	Review the <a href="#">WRM 9.7.5 New Features &amp; Bug Fixes</a> and <a href="#">Known Issues</a> .
<input type="checkbox"/>	Contact <a href="#">Resolver Support</a> to obtain a copy of the installation package.
<input type="checkbox"/>	Run the <b>WRM Setup 9.7.5.exe</b> file.
<input type="checkbox"/>	Run the <b>SQL Server Agent Jobs</b> files: <ul style="list-style-type: none"><li>• DeleteClearedAlerts.sql</li><li>• DeleteExpiredLocks.sql</li><li>• DeleteVarcacQueueus.sql</li></ul>
<input type="checkbox"/>	Select <b>WRM Admin &gt; Global Settings &gt; Publish Schema</b> to ensure that the views are populated.

OPTIONAL STEPS	
<input type="checkbox"/>	If using <b>Alert Service</b> and/or <b>LDAP</b> , confirm you have a <b>Network Service</b> account user (or user the service is running under), if not, create a new user with the user ID <b>NETWORK SERVICE</b> , then restart the services. This step is not applicable to version updates.
<input type="checkbox"/>	For <b>External Data Import</b> open <b>Data Integration</b> folder and copy the <b>WRMExternalDataImportTemplate</b> file to configure in SQL Management Studio.
<input type="checkbox"/>	Setup <b>SSO authentication</b> . Contact <a href="#">Resolver Support</a> for the <b>WRM SSO Setup Guide</b> .