

# PERSPECTIVE 5.9 INSTALLATION/UPDATE CHECKLIST

**INSTRUCTIONS:**

1. **Section 1:** Select the appropriate checkboxes for each module or feature we will be enabling or installing.
2. **Section 2:** Select the appropriate checkboxes if you meet or exceed the system requirements. *Note: The system requirements below are* ***minimums only****.*
3. **Section 3:** Select the appropriate checkboxes to confirm which pre-requisite steps have been completed.
4. Return the completed checklist to your Resolver Support representative.

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| SECTION 1 |
| I/WE ARE: |
|[x]  Installing Perspective for the first time |
|[x]  Upgrading Perspective to the latest version |
|[x]  Migrating Perspective to a new server |

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| ENVIRONMENT |
|[x]  Production |
|[x]  Non-Production |
|[x]  Other |

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| MODULES/FEATURES |
|[x]  Perspective |
|[x]  Quick Find Indexing |
|[x]  Dispatch Log |
|[x]  Dispatch |
|[x]  Dashboard |
|[x]  Web Portal |
|[x]  Workflow |
|[x]  Connect |
|[x]  Dispatch Clustering |
|[x]  Custom Webform |
|[x]  Data Feed Integration |
|[x]  Perspective iOS Mobile App |
|[x]  Officer Mobile App |
|[x]  Other |

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| CLIENT AUTHENTICATION METHOD |
|[x]  Perspective Authentication |
|[x]  Windows Authentication |
|[x]  Single Sign On |

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| DATABASE AUTHENTICATION METHOD |
|[x]  SQL Authentication |
|[x]  Windows Authentication |

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| SECTION 2 |
| WEB SERVER MINIMUM REQUIREMENTS  |
|[x]  Hard Drive: 1 GB Available Space |
|[x]  Processor: 2 GHz Dual-Core |
|[x]  Memory: 8 GB |
|[x]  Operating System: Windows® Server 2012, 2012 R2, 2016, or 2019 |
|[x]  Server Roles: Web Server (IIS)  |
|[x]  Server Roles: Web Server (IIS) > Web Server > Application Development > WebSocket Protocol |
|[x]  Server Roles: Web Server (IIS) > Web Server > Management Tools > IIS 6 Management Compatibility > IIS 6 metabase compatibility |
|[x]  Server Features: .NET Framework 4.8 Features > WFC Services > HTTP Activation |
|[x]  Valid SSL certificate |
|[x]  Microsoft .NET Framework 4.8 |
| SQL SYSTEM MINIMUM REQUIREMENTS |
|[x]  2 GB available space |
|[x]  Processor: 2 GHz Dual-Core |
|[x]  Memory: 2 GB |
|[x]  Operating System: Windows® Server 2012, 2012 R2, 2016, **OR** 2019 |
|[x]  Database Server: Windows SQL Server® 2012 SP3, 2014 SP2, 2016 SP1, **OR** 2017 |
|[x]  Reporting Services: SQL Server®2012 Reporting Services, SQL Server® 2014 Reporting Services, SQL Server® 2016 Reporting Services, **OR** SQL Server®2017 Reporting Services |
|[x]  Server Features: .NET Framework 3.5 Features |
|[x]  Full-Text Search Feature Installed |
| SECTION 3 |
| I/WE HAVE: |
|[x]  Downloaded the latest Perspective files from the client site |
|[x]  A Windows or SQL Service account with Database Owner (DBO) permissions to the Perspective database |
|[x]  A Windows Service account with Local Admin permissions to the Application Server (for Task Scheduling) |
|[x]  A Windows Service account with Content Manager permissions to SQL Server Reporting Services  |
|[x]  Performed a complete backup of the database |
|[x]  Taken a system-level VM snapshot (if available) of the application server |
|[x]  Completed the database migration (if migrating Perspective to a new server) |