

# PERSPECTIVE 5.9 INSTALLATION/UPDATE CHECKLIST

**INSTRUCTIONS:**

1. **Section 1:** Select the appropriate checkboxes for each module or feature we will be enabling or installing.
2. **Section 2:** Select the appropriate checkboxes if you meet or exceed the system requirements. *Note: The system requirements below are* ***minimums only****.*
3. **Section 3:** Select the appropriate checkboxes to confirm which pre-requisite steps have been completed.
4. Return the completed checklist to your Resolver Support representative.

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| SECTION 1 | |
| I/WE ARE: | |
|  | Installing Perspective for the first time |
|  | Upgrading Perspective to the latest version |
|  | Migrating Perspective to a new server |

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| ENVIRONMENT | |
|  | Production |
|  | Non-Production |
|  | Other |

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| MODULES/FEATURES | |
|  | Perspective |
|  | Quick Find Indexing |
|  | Dispatch Log |
|  | Dispatch |
|  | Dashboard |
|  | Web Portal |
|  | Workflow |
|  | Connect |
|  | Dispatch Clustering |
|  | Custom Webform |
|  | Data Feed Integration |
|  | Perspective iOS Mobile App |
|  | Officer Mobile App |
|  | Other |

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| CLIENT AUTHENTICATION METHOD | |
|  | Perspective Authentication |
|  | Windows Authentication |
|  | Single Sign On |

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| DATABASE AUTHENTICATION METHOD | |
|  | SQL Authentication |
|  | Windows Authentication |

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| SECTION 2 | | | |
| WEB SERVER MINIMUM REQUIREMENTS | | | |
|  | | Hard Drive: 1 GB Available Space | |
|  | | Processor: 2 GHz Dual-Core | |
|  | | Memory: 8 GB | |
|  | | Operating System: Windows® Server 2012, 2012 R2, 2016, or 2019 | |
|  | | Server Roles: Web Server (IIS) | |
|  | | Server Roles: Web Server (IIS) > Web Server > Application Development > WebSocket Protocol | |
|  | | Server Roles: Web Server (IIS) > Web Server > Management Tools > IIS 6 Management Compatibility > IIS 6 metabase compatibility | |
|  | | Server Features: .NET Framework 4.8 Features > WFC Services > HTTP Activation | |
|  | | Valid SSL certificate | |
|  | | Microsoft .NET Framework 4.8 | |
| SQL SYSTEM MINIMUM REQUIREMENTS | | | |
|  | | | 2 GB available space |
|  | | | Processor: 2 GHz Dual-Core |
|  | | | Memory: 2 GB |
|  | | | Operating System: Windows® Server 2012, 2012 R2, 2016, **OR** 2019 |
|  | | | Database Server: Windows SQL Server® 2012 SP3, 2014 SP2, 2016 SP1, **OR** 2017 |
|  | | | Reporting Services: SQL Server®2012 Reporting Services, SQL Server® 2014 Reporting Services, SQL Server® 2016 Reporting Services, **OR** SQL Server®2017 Reporting Services |
|  | | | Server Features: .NET Framework 3.5 Features |
|  | | | Full-Text Search Feature Installed |
| SECTION 3 | | | |
| I/WE HAVE: | | | |
|  | Downloaded the latest Perspective files from the client site | | |
|  | A Windows or SQL Service account with Database Owner (DBO) permissions to the Perspective database | | |
|  | A Windows Service account with Local Admin permissions to the Application Server (for Task Scheduling) | | |
|  | A Windows Service account with Content Manager permissions to SQL Server Reporting Services | | |
|  | Performed a complete backup of the database | | |
|  | Taken a system-level VM snapshot (if available) of the application server | | |
|  | Completed the database migration (if migrating Perspective to a new server) | | |